

REVIEW - FIRST WITNESS SESSION

Committee name	Social Care, Housing and Public Health Policy Overview Committee
Officer reporting	Anisha Teji, Democratic Services Officer
Papers with report	Universal Credit and other welfare benefit changes Paper for Witness Session One: Information and analysis Setting the scene: Understanding universal credit and the claimant journey
Ward	All

HEADLINES

As part of the Committee's review into how the Council can support residents through the transition to, and future successful management of, their Universal Credit (UC) claims, the following witness has been invited to present supporting information to the Committee.

Witness presenting evidence is:

Inderpal Mudhar – representative from the Department of Work and Pensions

RECOMMENDATIONS

That the Social Care, Housing and Public Health Policy Overview Committee notes and comments on the information presented as part of the witness session.

SUPPORTING INFORMATION

The agreed Terms of Reference for the review are set out below:

Terms of Reference

1. To understand the impact that the introduction of the full UC service has had in areas where it has been rolled out. To include the cumulative impact of the introduction of UC and other welfare benefit changes.
2. To understand the impact that UC, alongside other welfare benefit changes, is having and is expected to have on local residents in Hillingdon and on the income and costs of the Council, housing associations and other local organisations.
3. To examine how the Council services, housing associations and voluntary groups are supporting residents to transition to UC and manage their claims.
4. To make practical, prudent recommendations to Cabinet (and other bodies if applicable) from the Committee's findings to support residents transitioning to UC and to manage their claims.

Classification: Public

Social Care, Housing and Public Health Policy Overview Committee – 26 September 2018

Implications on related Council policies

A role of the Policy Overview Committees is to make recommendations on service changes and improvements to the Cabinet who are responsible for the Council's policy and direction.

How this report benefits Hillingdon residents

Policy Overview Committees directly engage residents and external partners in the work they do.

Financial Implications

As set out in the appendix.

Legal Implications

As set out in the appendix.

BACKGROUND PAPERS

As set out in the appendix.